### FACTS

What does the Bank of Louisiana do with your personal information?

### WHY?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### WHAT?

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security Number and Income.
- Account Balances and Payment History.
- Credit History and Credit Scores.

When you are no longer our customers, we continue to share your information as described in this notice.

### HOW?

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Bank of Louisiana chooses to share; and whether you can limit this sharing.

<table>
<thead>
<tr>
<th>Reasons we can share your personal information</th>
<th>Does the Bank of Louisiana share?</th>
<th>Can you limit this sharing</th>
</tr>
</thead>
<tbody>
<tr>
<td>For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus.</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>For our marketing purposes—to offer products and services to you.</td>
<td>NO</td>
<td>We don’t share.</td>
</tr>
<tr>
<td>For joint marketing with other financial companies.</td>
<td>NO</td>
<td>We don’t share.</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes—information about your transactions and experiences.</td>
<td>NO</td>
<td>We don’t share.</td>
</tr>
<tr>
<td>For our affiliates’ everyday business purposes—information about your creditworthiness.</td>
<td>NO</td>
<td>We don’t share.</td>
</tr>
<tr>
<td>For our non-affiliates to market to you.</td>
<td>NO</td>
<td>We don’t share.</td>
</tr>
</tbody>
</table>

### QUESTIONS?

Call 1-800-288-9811 or go to www.bankoflouisiana.com
Who we are

Who is providing this notice?

BANK OF LOUISIANA

What we do

How does BANK OF LOUISIANA protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

We strictly enforce procedures that prevent unauthorized employees access to your data. We require all organizations to which we provide data, as permitted by law, to have similar privacy safeguards.

How does BANK OF LOUISIANA collect my personal information?

We collect your personal information, for example, when you:

- Open an account or deposit money.
- Pay your bills or apply for a loan.
- Use your credit or debit card.

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can’t I limit all sharing?

Federal law gives you the right to limit only:

- Sharing for affiliates everyday business purposes information about your creditworthiness.
- Affiliates from using your information to market to you.
- Sharing for non-affiliates to market to you.

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- BANK OF LOUISIANA has no affiliates.

Non-affiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- BANK OF LOUISIANA does not share with non-affiliates so they can market to you.

Joint marketing

A formal agreement between non-affiliated financial companies that together market financial products or services to you.

- BANK OF LOUISIANA doesn’t jointly market.

Other important information

O-997 (R10/16)